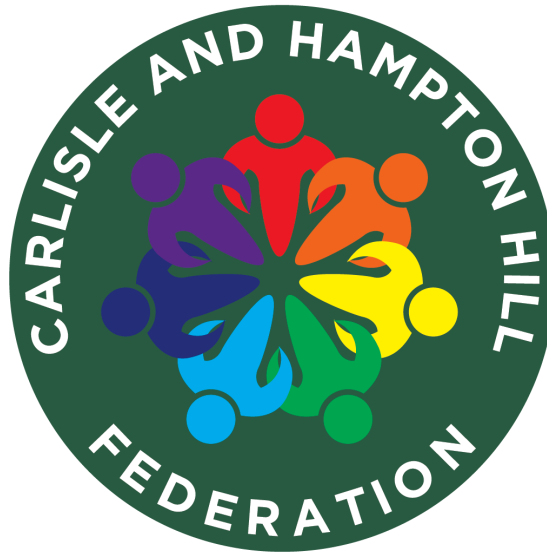


Carlisle & Hampton Hill Federation

Federation Parent/Carer Code of Conduct



Statutory Policy:	No
Source of policy e.g. AfC	The Key Model Policy
Date of review:	September 2025
Date of last review:	September 2023
Staff member responsible:	Z Brittain
Governor name & committee responsibility:	A&F Committee Deb Long B Clifford
This policy was ratified by Full Governing Body (if applicable):	NA
Date next due for review:	September 2027

Purpose and scope

At the Carlisle and Hampton Hill Federation, we believe it's important to:

- ❖ Work in partnership with parents to support their child's learning
- ❖ Create a safe, respectful and inclusive environment for pupils, staff and parents
- ❖ Model appropriate behaviour for our pupils at all times
- ❖ Keep in mind our values of ambition, belonging, confidence, curiosity, courage, happiness and togetherness

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our positive behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- ❖ Anyone with parental responsibility for a pupil
- ❖ Anyone caring for a child (such as grandparents or child-minders)

Our expectations of parents and carers

We expect parents, carers and other visitors to:

- ❖ Respect the ethos, vision and values of our school
- ❖ Work together with staff in the best interests of our pupils
- ❖ Treat all members of the school community with respect – setting a good example with speech and behaviour
- ❖ Seek a peaceful solution to all issues
- ❖ Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- ❖ Approach the right member of school staff to help resolve any issues of concern

Behaviour that will not be tolerated

- ❖ Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- ❖ Swearing, or using offensive language
- ❖ Displaying a temper, or shouting at members of staff, pupils or other parents
- ❖ Threatening another member of the school community
- ❖ Sending abusive messages to another member of the school community, including via text, Whatsapp, email or social media
- ❖ Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- ❖ Use of physical punishment against your child while on school premises
- ❖ Any aggressive behaviour (including verbally or in writing) towards another child or adult
- ❖ Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- ❖ Smoking or drinking alcohol on the school premises is prohibited, except where alcohol has been permitted at a specific event, in which case we expect you to drink in moderation and not to be in a drunken state.

- ❖ Possessing or taking drugs (including legal highs)

Breaching the parent/carers code of conduct

If the school suspects, or becomes aware, that a parent has breached the parent/carers code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- ❖ Send a warning letter to the parent
- ❖ Invite the parent into school to meet with the Head of School or the Federation Headteacher
- ❖ Contact the appropriate authorities (in cases of criminal behaviour)
- ❖ Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- ❖ Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the parent/carers code of conduct rests with the Federation Headteacher.

The Federation Headteacher will consult the Chair of Governors before banning a parent from the school site.

APPENDIX : Parent/Carer Guidance for class WhatsApp groups for the Carlisle and Hampton Hill Federation.

These are for:

- Helping you all keep in touch and create a friendly class and year group of parents/carers
- Arranging any class socials (parents) or meetings in the parks with children
- Arranging group playdates
- Organising end of term staff gifts
- To help remind each other of any impending dates
- Creating a community with your children's friends/peers parents
- Helping class reps to request/sign up volunteers for CSA/PTA or school events
- Chasing or locating missing uniform

These are not for:

- Venting any opinions or discussing any issues that may have happened within the school
- Discussing specific information pertaining to a particular child or children
- Discussing an issue between any of the children or between yourself and another parent

Class Reps will monitor the groups and close down any threads and/or conversations deemed inappropriate.